

# Air Cadet League of Canada Squadron Sponsoring Committee Screening & Registration Coordinator Handbook

**AUGUST 2021** 

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#### Introduction

This handbook is designed to assist Squadron Sponsoring Committee Chairs and Screening and Registration Coordinators to complete the screening and registration of all volunteers. It is produced under the authority of the Chair of the National Screening & Registration Committee.

A proposal for amendments and revisions to the existing screening plan, called the Next Generation Screening Program, was approved by the Board of Governors on September 13, 2017. The following points form the foundation for this plan:

- To convert the existing but varied provincial screening procedures into a National Program;
- To raise our membership's compliance with the screening program into the 90 percentile range
  or higher by making it much easier to be screened, but much more difficult to gain
  membership or attend cadet functions without being screened;
- To comply with all current legislation concerning screening as well as observing the limitations guaranteed to Canadians under Human Rights and Privacylegislation;

A review was undertaken of all existing procedures and forms and, from that review, it was determined that the existing Screening Coordinators handbook should be divided into two Handbooks. This Handbook has been specifically tailored for the Squadron Screening Registration Coordinators (SSRC).

A separate Handbook has been developed for the Provincial Screening Registration Coordinators (PSRC).

The handbook must be read in conjunction with:

- Group Order 5001-0 Supervision of Cadets
- Group Order 5010-0 Adult Screening
- The Air Cadet League Policy and Procedures manual (PPM)
- The Provincial Screening & Registration Coordinator Handbook

## A. Overview

Screening in Canada is subject to a complex set of criminal, civil, constitutional and administrative statutes, combined with a substantial body of common law. Taken together, these laws form a regulatory regime that applies to those organizations and individuals, both paid and volunteer, who work with children and youths.

Volunteer Canada's, The Screening Handbook, was first published in 1996 and an update was released in 2012. Since the first release in 1996, screening in Canada has undergone substantial changes. This new Screening Handbook provides current and concise information that may be useful for a range of organizations and individuals, including those with long-standing screening practices, those who are new to the topic of screening, and those who are revising or developing screening policies and practices.

Screening is about matching people and organizations, improving the quality and safety of programs and services, and reducing risks and liability. It is an ongoing process captured in the Ten Steps of Screening and is not limited to Police Records Checks. Screening practices are specific to a role, position, or assignment and not to the individual applicant. The current trends in volunteering and new societal context call for the scope of screening to be broadened from a set of practices that ensure the suitability of volunteers to a process that promotes quality relationships between volunteers and organizations.

It is well-established in common law, regardless of the province in which one is located, that organizations providing services to vulnerable persons (youth) have a duty to take reasonable steps to ensure their safety and well-being. The organization that does not have a formal process of screening of volunteers is likely failing to meet the standard of care that the community, and Canadian law, now requires of them.

Screening practices play a critical role for organizations in fulfilling their moral, legal, and ethical responsibilities to all those they reach, including members, participants, employees, and volunteers. This obligation is even greater when they are working with vulnerable children and youth. Boards of Directors need to establish screening policies that address the needs of the organization.

The Air Cadet League (ACL) responsibilities for screening and registering civilian volunteers complement those of the Department of National Defence (DND) and are of a supporting nature. The Commanding Officer and his/her supporting staff have command and control of the Cadets and are responsible for supervision of the training program. To fulfill its responsibilities to the Cadets, DND is required to conform to rulings by the Supreme Court of Canada that defined the level of care required by any organization in protecting youth under its direction. This level of care has been defined as that which would be exercised by a prudent parent in protecting their child.

As a full, active partner in this aspect of the Air Cadet Program, it is also reasonable that the ACL shall also insure that the screening and registration protocols meet the same standard expressed by the Supreme Court of Canada.

The ACL fully supports the process of screening all those who volunteer to work with the Squadron Sponsoring Committee, the Provincial Committee, the Squadron or the National Air Cadet League. These Screening and Registration Policies and Procedures have been developed to ensure that this process is carried out in a timely and efficient manner.

The screening forms and processes are a minimum requirement for all applicants. A Provincial Committee may require additional information from an applicant to enhance their particular screening process as long as the information does not detract from the minimum requirements.

# B. Information about the Screening process

# Why screen?

The answer is simple. We want to do a better job of assigning volunteers and protecting them and program participants. All organizations that provide programs to vulnerable people, whether run by staff or volunteers, have a responsibility to appropriately screen their volunteers.

# What is screening?

Screening is a process designed to create and maintain a safe environment for the participants in the Air Cadet Program. Screening is a four step process which involves identifying any activity of a volunteer position which by virtue of the responsibilities of the position could bring about harm to children, youth, or vulnerable persons. It also involves recruiting, selecting and managing volunteers. The screening process also ensures the most appropriate match is made between volunteer and task.

# Who must be Screened and Registered?

The ACL has adopted the policy that all paid staff and volunteers, including IACE Host Families, shall be screened and registered. This applies at the local, provincial and national levels. ACL policy is published in the Policy and Procedures Manual. The CAF screening policy is published in Group Order 5010-0 Adult Screening

# **Applicant Minimum Requirements**

- Complete a Screening and Registration form
- Complete a Criminal Record Check now known as an Enhanced Police Information Check (E-PIC)
- Provide the names of four references
- Be subject to a personal interview
- Provide a current jpg photo
- Renewal Form (To be completed for existing members whose screening date has lapsed)

# Enhanced Police Information Check (E-PIC)

The ACL has executed an agreement with Sterling Talent Solutions to provide an Enhanced Police Information Check (E-PIC) for all potential candidates. Sterling Talent Solutions is an international screening Company who provide Criminal Record Checks for corporate clients, governmental agencies and numerous volunteer agencies.

The Enhanced Police Information Check includes:

- Criminal Record Check (CRC) a search of adult convictions held within the RCMP National Repository of Criminal Records.
- Local Police Information (LPI) searches of additional conviction and selected non-conviction information which may be relevant within both national and local police data sources.

Additional information that may be discovered through this in-depth search includes:

Charges; Warrants; Peace Bonds; Prohibition Orders; Release Conditions; Probation Orders Summary Convictions; Recent Convictions not yet registered in the National Repository.

There is a fee charged by Sterling Talent Solutions for an E-PIC check. The cost of the E-PIC is the responsibility of the applicant or it may be covered by the Squadron Sponsoring Committee; this is a local decision. Refer to Step 2 for detailed procedures to obtain an E-PIC.

The E-PIC is the only authorized commercial provider of screening services for the Air Cadet League of Canada. Police services can be used, particularly when the screening service is provided free of charge.

# Vulnerable Sector Search (VSS)

All activities involving cadets are conducted under the authority of the Canadian Armed Forces. There can be **NO** activities carried out solely under the authority of the League that involves cadets. Note that this includes fundraising activities. League members supporting activities involving cadets must comply with Group Order 5010-0 Adult Screening which sets a screening policy that includes, as required, the requirement for a VSS.

# Screening and Registration Card

A National standardized screening card has been developed to be utilized by all Provincial Committees. This card will contain a photo of the volunteer, his or her identity number and the Air Cadet League Crest. The card will be printed by the PSRC or by National.

# Overall Responsibilities of the Squadron Sponsoring Committee

The SSC will:

- Complete the Screening and Registration process for volunteers.
- Agree to Recommend or Not Recommend applicant.
- Keep a copy of page one of the Volunteer Screening and Registration Application Form (for contact information only.)
- Upload/forward all completed forms to the Provincial Office, via secure FTP or registered mail/courier, including those of a candidate who was NOT Recommended
- All forms must be submitted within six months of completing the candidate interview.
- After receiving the Screening Card from either the Provincial or National office, make arrangements to present the card to the successful applicant.

# Screening Forms

The screening forms can be printed and completed manually or, as they are also PDF fillable forms, can be completed utilizing a computer. Some tips on completing via computer:

- Use the tab key to move from one field to the next
- The phone number fields have been formatted to display correctly. For example, enter the number as 9995559999 and the number will be displayed as (999) 555-9999
- For dates, enter 25aug2017 and the date will be displayed as Aug 25, 2017
- For text fields, if the data to be entered is larger than the field, it will either shrink to fit or scroll to the next line.
- Use the "Clear Form" button at the top to erase all data that has been input.
- Use the "Print Form" button at the top to take you to the print display.

# C. Screening and Registration Procedures

Step 1 The initial meeting

Step 2 Obtaining an E-PIC

Step 3 Checking the forms.

Step 4 Reference checks

Step 5 Interview

Step 6 Recommendations

Step 7 Forwarding the information

Step 8 Applicant has not been approved

Step 9 Applicant has been approved

# Step 1: Initial Meeting

Prospective volunteers shall be introduced to the commanding officer as well as the Squadron Sponsoring Committee chairperson. Because the SSC is responsible to identify volunteers, the SSRC shall conduct the preliminary interview, or "first contact". The goal of this initial meeting is to provide the applicant with some information to help him/her make an informed decision. Because we wish to convince the applicant that volunteering for the ACL can be both a rewarding and enjoyable experience, it is important not to overwhelm them with all of the policies and procedures that are part of the cadet program.

When the initial meeting is coming to an end, and it is clear that the individual is interested in becoming a volunteer, it is time to outline the requirements for registering as an ACL volunteer. A simple statement like this can help to set the stage.

"The ACL wants to provide the safest possible program for our young people. To do this, we require all potential volunteers to go through a Screening and Registration process that includes an interview, reference checks and a criminal background check. We also require a current jpg photo."

Any applicant who refuses to consent to a criminal record check, will not be considered for a volunteer position and the application will be rejected. All information received to date must be forwarded to the PSRC. (Refer Step 7)

You can now ask the applicant: "Are you still interested in becoming a volunteer with our sponsoring committee?"

If the applicant says yes, then provide the applicant with the Applicant Information letter and the Volunteer Screening and Registration Application and explain the purpose of each. There are three options to follow:

- Assist the applicant to fill out the application or;
- Print the forms so the applicant can fill them out
- Forward the fillable forms to the applicant via Email.
- If the applicant wishes to complete the fillable form via computer, they may do so, however they
  must print the completed forms, sign and initial where appropriate and return the completed hard

- copy forms to the interview team
- Ensure that the candidate's name and telephone number are retained for follow up later in the week.

Giving these forms in a complete, professional looking package serves several purposes:

- Firstly, it demonstrates that we are a professional organization with our main purpose to look after the welfare of the cadets.
- Secondly, it allows the candidate to reconsider their initial decision. This can be beneficial, particularly if there is anything in the candidate's background that would preclude them from volunteering with the ACL.
- Thirdly, it allows the SSRC to review the process with them so there are no surprises in the future.
- Finally, it provides an opportunity for the candidate to ask any questions he/she might have.
- Do not worry about "scaring the volunteer away"; reputable volunteers will understand the need for screening and registration.

# Step 2: Obtaining a Criminal Record Check

As part of the screening process, the ACL requires all applicants to undergo a criminal record check which can be obtained through Sterling Talent Solutions or through a police service.

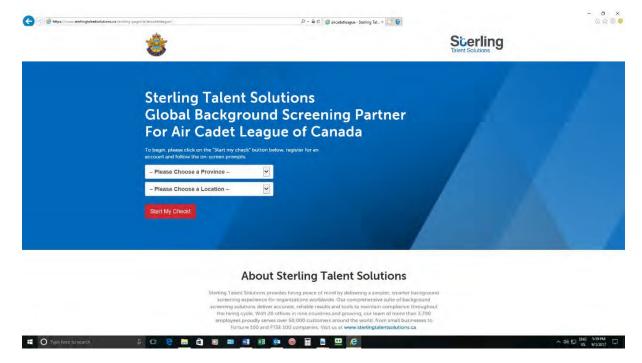
If the applicant is to work directly with cadets under the authority of the Squadron CO, a Vulnerable Sector Screening may be required in accordance with CAF Group Order 5010-0.

Using Sterling Talent Solutions, the applicant does not have to go to a police agency as they can obtain the check from the comfort of their home or office by simply logging on to the Sterling Talent Solutions website and do an on- line application. There is a cost of \$26.00 plus tax, which will be borne by the applicant and paid online with their credit card. However, the applicant will "own" the E-PIC and they can direct other volunteer organizations to access their E-PIC without any further costs to them. The applicant will be required to set up a secure account with the company and provide certain personal information to enable them to complete the E-PIC.

To access the Sterling Talent / Air Cadet page, the applicant will be directed to go to the following website

https://www.sterlingtalentsolutions.ca/landing-pages/a/aircadetLeague/

and the following page will appear:



From the drop-down boxes, the applicant will select their province, choose their location (squadron) and then "Start My Check". Once completed and payment made, the E-PIC will be emailed, within 24 hours to the applicant and the ACL PSRC for processing.

Upon receipt, the PSRC must contact the SSRC and advise that the E-PIC has been completed and that the status is either "Clear or "Not Clear". This will facilitate completion of the application by the SSRC.

If an applicant has done an E-PIC through Sterling Talent Solutions for another organization within the last six months, they can simply direct Sterling Talent Solutions to forward the E-PIC, at no additional cost, to the SSC.

# Step 3: Verifying the Information

Once the candidate has completed the application form, it is important to check it for accuracy and completeness. In particular, check that the applicant has:

- Filled in all the boxes, or has entered a "NA" (Not Applicable) rather than leaving the box blank.
- Identified some particular areas of the squadron or SSC in which t h e y are interested.
- Provided complete information for each of the references.
- Has signed the form.
- Has provided via email, the necessary jpg photo.
- Completed the E-PIC which has been received from the PSRC.

#### The SSRC should:

- Confirm the name, address, phone number with the photo identification (driver's license, health card etc.) and initial in the appropriate box on page 1 on the application form.
- Check that the applicant has read the statements above the applicant signature line, initialed the appropriate boxes and confirm that the information shown is accurate.

Now that all the information has been received, the next step is to move on to the reference checks.

# Step 4: Reference Checks

Each candidate must provide the names of four unrelated p e r s o n s who can provide a personal reference. Only TWO satisfactory responses of the four are required to complete the documentation. One member of the interview team must complete all the reference checks.

The reference check provides the Interview Team with another source of information about the character of the candidate. It also provides an opportunity to verify what has been recorded on the registration form. The Reference Check Form is a fillable PDF form which can be completed on a computer or printed and filled out manually. A separate form is required for each reference. There are two options for completing reference checks.

### Option 1 - Direct contact or by telephone

When contacting a reference, always identify yourself and explain why you are doing a reference check.

#### For example:

"Hello, my name is John Smith from the Sponsoring Committee of 123 Royal Canadian Air Cadet Squadron. I am calling about a reference check for Mr. John Doe. The Air Cadet League has a policy to register and screen all potential volunteers. Mr. Doe has volunteered to work with our squadron. Do you think you would be able to answer a few questions to help us complete this process?"

There are six standard questions that are to be asked for all reference checks. Depending on the response, the interviewer may need to ask additional follow up questions. Notes made by the interviewer during the reference check should be included with the registration package. Do not forget to include the date the reference check was made.

#### Option 2 - Email the form

There may be times when it is difficult to contact a person by telephone. In that case the Reference Check form can be emailed to the individual who can complete the form and return via email. If the answers on the emailed form are insufficient, it may be necessary to contact the person by phone for further clarification.

If you are not satisfied with the information provided on any of the reference checks, you may have to request additional reference names from the applicant.

# Step 5: Interview

The interview is always carried out by at least two screened members of the squadron sponsoring committee. Before meeting the candidate, it is important for the members of the interview team to review the questions on the Candidate Interview Form, the information provided by the reference checks and to have the E- PIC in their possession.

The interview form is a fillable PDF form which can be printed and filled in manually or completed utilizing a computer.

Various subjects are protected under the Canadian Charter of Rights and Freedoms and cannot be used as criteria for selection. These include:

Sex Religion Family Status

Age Race National / Ethnic Origin Colour Marital Status Pardoned Offences

Sexual Orientation Disability

Depending on the responses received during the candidate's interview, the Interview Team may need to probe further or ask further questions for clarification. For example:

Watch out For:	What Can the Interviewer Do?
Simple "Yes" or "No" answers	Ask for additional details: "Can you tell me more about that particular situation?"
Inconsistencies between answers	Ask the same type of question, but in a slightly different manner. Review the initial response and the current answer and ask for clarification of the inconsistencies
Body Language	Does the applicant make eye contact? Do they appear uncomfortable or fidgety? (be careful with this one - for some this may be the first interview they have had in some time!) Is their behaviour during the formal interview different from their behaviour during the initial meeting?

At the end of the interview, it is always appropriate to give the candidate the opportunity to ask any questions he/she might have, to clarify answers, or to make a closing statement. Always inform the candidate about the next steps, and when they will be contacted with the outcome of the screening and registration process.

There may be a rare occasion where the applicants E-PIC does not reveal any criminal convictions but the applicant admits that he / she has received a Record Suspension (Pardon) for a criminal offence. If this happens, thank the applicant for the information provided and advise him / her that the application will be referred to the PSRC. Should the applicant divulge any information voluntarily, make notes and include these notes when forwarding the application to the PSRC for further review.

# Step 6: Review and Recommendation

The SSRC retains ultimate authority and responsibility at the local level for recommending or n o t recommending the applicant.

The PSRC retains ultimate authority and responsibility at the provincial level for approving o r n o t approving t h e applicant.

Once all the screening documents have been completed (including the E-PIC), it is time for the SSCC to make a recommendation. This is a critical juncture of the process as it is at the local level that the most important decisions about protecting the welfare of the cadet's takes place. The interview team should review all the screening documentation and either Recommend or not Recommend the applicant.

- 1. If the application and supporting documents do not reveal any adverse conditions, then the SSRC should complete the Chairperson's Section on page 2, tick the Recommended box, sign in the appropriate space and forward the application along with the reference check and the interviewer forms to the PSRC for processing and the issuance of the screening card.
- 2. If the SSC directors or executive committee holds reservations founded upon matters not directly revealed in the E-PIC, interview or reference process, (e.g., the applicant may not best serve the needs and requirements of the SSC, character, professionalism, maturity), the SSC has the prerogative to NOT recommend the applicant. The SSRC should then complete the Chairperson's Section on page 2, tick the NOT recommended box, sign in the appropriate space and forward the application along with the reference check and the interview forms and any pertinent notes or comments to the PSRC for processing.
- 3. For cases where there is a conviction of a single case of Fraud or a single Impaired Driving Conviction, the file is to be forwarded to the PSRC, who, in consultation with the SSC and reference to Appendix 2 Screening Tolerance Guidelines, shall make a determination as to whether the applicant is to be Approved or Not Approved.
- 4. For cases where evidence is received of a criminal conviction, other than those listed in paragraph 1 of Screening Tolerance Guidelines, (Appendix 2), the applicant's application will be referred to the applicable PSRC. The PSRC in consultation with the SSRC and the NSM, shall review the file and make a determination as to whether the applicant will be Approved or Not Approved. The determination shall be noted on the candidate's file by the PSRC which includes the date and time the determination was made.

If it is agreed to Not Approve an application, the PSRC and the SSRC will agree on who will advise the candidate that his / her application has been rejected. Refer (Step 8)

# Step 7: Forwarding information to the PSRC

As the screening and registration process is completed, all documents should be scanned and forwarded to the PSRC via secure FTP:

- Forward the completed information package to the PSRC including those forms for any candidate that was NOT recommended.
- This includes the Screening and Registration Application, notes from the interview and reference checks.
- Ensure that a jpeg photo is forwarded to the PSRC.
- At this point, the candidate should be informed that his/her application has now been forwarded to the Provincial Committee for adjudication.
- Ensure that the application package is complete before forwarding to the Provincial Office. Missing or incomplete information will result in a delay in approving the candidate.

If unable to scan the documents, forward via registered mail or courier. Confirm that documents have been received by the PSRC.

# Step 8: Applicant has not been approved

There are situations where the SSRC has not recommended an applicant or where the SSSC has recommended the applicant but the PSRC, after reviewing the file, has determined that an approval is questionable. In either case, the following process shall be followed:

- The PSRC should contact the SSRC to discuss the file.
- Notes should be kept of the discussion
- Agreement must be reached between the two parties
- If it is agreed to Not Approve the application, the PSRC and the SSRC will determine who will advise the candidate that his / her application has been rejected.
- It is preferable that a short letter be sent to the applicant thanking him / her for applying and advising that their application has been denied.

# Step 9: Applicant has been approved

- The Screening card will be received from either the PSRC or the NSM.
- Contact the applicant and arrange a meeting with him or her and the Committee members \
- Present the card to the applicant along with any information pertinent to the committee and squadron.
- The applicant cannot serve as a volunteer until the photo screening card has been issued.
- All volunteers must display this photo screening card when attending cadet functions.

# Step 10: Destroy all paper copies

 Once the PSRC has confirmed that readable, digital copies of screening and registration forms have been uploaded to the national database, all paper copies will be destroyed.

The PSRC and SSRC must ensure that all paper copies are destroyed by shredding and/or burning.

# Transfer of an ACL / SSC / Squadron Volunteer

There may be occasions where a volunteer wishes to transfer from one squadron to another or from one province to another. The volunteer must obtain a transfer form from the Squadron that he / she is transferring to. Once the form is completed by the applicant, the SSC will complete the identification and recommendation sections and forward to the provincial office for processing.

In the event of a provincial transfer, the PSC will contact the National Office with the needed form and request a change of segment. The national screening manager will update the segment and transfer the files in FTP.

#### Note

The ACL does not accept transfers from the Army or Navy Leagues or any other organization where a person has been screened. A complete screening process must be completed for these individuals.

#### The Renewal Process

Each screened volunteer will be required to re-register every five years. Assuming that the individual has been active in the League during the term, he/she will be required to complete a renewal form (see forms section at the end of the Handbook) and provide an updated E-PIC and an appropriate photo.

The PSRC, on a regular basis, will provide the SSRC with a listing of all volunteers whose screening will expire within the ensuing three months. It is then up to the SSRC to review the list and obtain updated information on those volunteers who are still active. Once this information has been provided to the SSRC, the completed form along with an updated photo are to be forwarded to the PSRC. A new photo screening card will be issued to the volunteer.

#### Break in Service

If a volunteers' screening card has expired and the volunteer has not been active for a year or more, and, he/she wishes to return as a volunteer, then a completely new screening package must be completed. A renewal form is not sufficient.

#### Termination of a Volunteer

If a person decides to withdraw his or her services as a volunteer, the SSC Chair shall write a letter to the individual thanking them for their service. A copy of the letter shall be sent to the PSRC who, in turn, will update the information in the database to show that the individual is no longer active. Every effort should be made to retrieve the membership card issued by the Provincial Committee.

If a SSC wishes to terminate a volunteer, the details for the termination must be supplied to the SSRC and PSRC. The action to be taken shall be noted on the applicants file by the PSRC which includes the date and time the determination was made. Depending on the circumstances, it may be necessary to request the aid of legal counsel.

An RCSU may decide to terminate a Civilian Instructor or a Civilian Volunteer who has been previously screened by the ACL and will advise the provincial/territorial committee accordingly. The PSRC will update the database and attempt to retrieve the Screening Card from the individual.

# D. Oversight

For the National Screening Program to be successful, it is important that reviews be established to ensure that the screening policies and procedures are being followed. On a periodic basis, the PSRC will provide a list of screened volunteers to the appropriate League Representative. On the next squadron visit, the League Representative will check to ensure that all League volunteers have been screened and are wearing the League issued screening cards.

# E. Screening Squadron Volunteers

The Commanding Officer of a squadron may authorize the use of volunteers to assist CIC officers and CI's in support of cadet duty provided that such assistance is under the supervision and direction of CIC officer or a paid CI. Only volunteers who have been screened and approved in accordance with Group Order 5010-0 can participate in direct support of cadet activities.

# Conclusion

This Handbook has been developed with the cooperation of the ACL National staff, the Squadron Screening and Registration Coordinators, the Provincial Screening and Registration Coordinators and a number of volunteers. A special thank you to all those who assisted in developing these policies, procedures and forms which has culminated in one of the premier screening processes in Canada.

In order to maintain accuracy and consistency, this Handbook and accompanying forms may be updated periodically. To ensure the standardized application of the required screening and registration process across all levels of the League, no modifications to this Handbook or its' forms are to be made without prior approval of the Board of Governors.

# **Appendices**

# Appendix 1 - Terms and Definitions

These definitions are drawn from the Air Cadet League of Canada Bylaws and the Memorandum of Understanding (2016) signed by the Air Cadet League of Canada and the Department of National Defence.

ACL: Air Cadet League of Canada. The national body responsible for the operation of the Air Cadet League at the national, provincial and local levels. All members of the ACL are screened and registered in accordance with national policy.

BOG: Board of Governors. The governing council of the Air Cadet League of Canada.

CCRTIS: A computerized information system operated by the Royal Canadian Mounted Police that provides Canadian law enforcement agencies with criminal and police records information.

Cadet Duty: Those activities outlined in CATO 23-07. In general (but unofficial) terms, once a cadet arrives at the local headquarters or at the training location (whichever occurs first), he/she is then on cadet duty.

CATO: Cadet Administrative and Training Orders issued by the Department of National Defence or the Director of Cadets and Junior Canadian Rangers - The principle document for the regulation of the Canadian Cadet Programs.

CCM: Canadian Cadet Movement means everyone within all levels of the Canadian Forces, the Navy League, the Army Cadet League and the Air Cadet League who is involved, in any capacity, with Canadian Cadets.

CCO: Canadian Cadet Organization means the three Cadet organizations, under the control and supervision of the Canadian Forces, known as:

- the Royal Canadian Sea Cadets;
- the Royal Canadian Army Cadets; and
- the Royal Canadian Air Cadets

CF: The Canadian Forces.

CI: Civilian Instructor. An individual employed by the Department of National Defence who is not a member of the Canadian Forces. See CATO 23-04 & 23-07.

CIC: Cadet Instructors Cadre. Officers of the CIC are members of the Canadian Forces Reserve whose primary duty is the supervision, administration and training of cadets.

CO: Commanding Officer. The senior CIC officer responsible for the operation of the squadron and the supervision of military staff and cadets.

DND: Department of National Defence.

Duty of Care: is the legal principle that identifies the obligations of individuals and organizations to take reasonable measures to care for and protect their participants. Groups need to understand that Canadian courts will uphold their responsibilities with regard to screening in the context of their "Duty of Care".

E-PIC: The Enhanced Police Information Check is conducted by Sterling Talent Solutions and includes:

- Criminal Record Check (CRC) a search of adult convictions held within the RCMP National Repository of Criminal Records.
- Local Police Information (LPI) searches of additional conviction and selected non-conviction information which may be relevant within both national and local police data sources.
- Additional information that may be discovered through this in-depth search includes: Charges;
   Warrants; Peace Bonds; Prohibition Orders; Release Conditions; Probation Orders Summary
   Convictions; Recent Convictions not yet registered in the National Repository.

FTP: File Transfer Protocol (FTP) is a standard Internet protocol for transmitting files between computers on the Internet over TCP/IP connections. A secure FTP service is provided by the National Office for the secure electronic transfer of documents from the SSC to the PTC.

League: When capitalized, refers to the Air Cadet League of Canada. When pluralized (Leagues) it refers to any or all of the Air Cadet League of Canada, Army Cadet League of Canada or Navy League of Canada

Liability: Liability refers to the duties, obligations or responsibilities imposed on a person by common law or by statute. As it is commonly used, we speak of a person or organization being held legally liable for something: through a legal action (law suit), the individual or organization has been found legally responsible for an action or inaction in a particular set of circumstances, and is required to pay damages to someone harmed as a result.

NSM: National Screening Manager. The staff person at the national level who is responsible for administering the Screening Program and providing guidance and direction to the PSRC's. This person is also responsible for providing screening status reports to the Executive Director on a regular basis.

PC: Provincial Committee. An organization formed by the BOG to provide direct oversight of Air Cadet League matters at the squadron level in an area generally coinciding with provincial boundaries. A Provincial Committee may have geographic or regional sub-components. All members of the PC are screened and registered in accordance with ACL policy.

PSRC: Provincial Screening Registration Coordinator: The individual identified by the Provincial Committee as being responsible for coordinating and overseeing the screening and registration process at the provincial level. This individual will be the main point of contact between the local level and the national level. This person is also responsible to ensure that the screening program, at the Sponsoring Committee level, is being administered in accordance with the Screening policies and procedures of the Air Cadet League.

SSC: Squadron Sponsoring Committee. A local organization authorized by the BOG on the recommendation of a Provincial Committee. The SSC's role is to support the operations of the local squadron. All members of the SSC are screened and registered in accordance with ACL policy.

SSC Chair: The chairperson of the squadron sponsoring committee.

SSRC: Squadron Sponsoring Committee Screening Registration Coordinator. The individual at the

local level responsible for coordinating screening and registration activities.

Volunteer: A person who provides services directly to or on behalf of the DND, CF or Leagues without compensation or any other thing of value in lieu of compensation, in support of cadets. All volunteers will be screened and registered in accordance with the national screening and registration policy.

VSV: Commonly referred to as a VSS which is a component of a Criminal Record Check which searches the registry of those person who have been convicted of a sexual offence but have received a Record Suspension, (formerly known as a pardon)

# Appendix 2 - Screening Tolerance Guidelines

- Authority to review an applicant's file and make a determination as to whether or not the applicant is fit to continue working with the Air Cadet League of Canada is delegated to the applicable Provincial / Territorial Committee in the following instances:
  - a. Cases involving bad debts, leading to a fraud charge where there is a single occurrence; and
  - b. Cases involving a single Impaired Driving conviction.
- 2. The following factors, among others may be considered, in determining if an applicant is fit to serve / continue serving with the Air Cadet League of Canada:
  - a. Has the applicant completed his or her sentence at least five years ago?
  - b. Did the applicant provide proof that a pardon for the offence has been requested?
  - c. Did the offence involve physical violence?
  - d. Did the offence involve acts of dishonesty?
  - e. Does the applicant have a positive employment history?
  - f. What was the applicant's attitude towards the offence?
  - g. What type of treatment, counseling or other services has the applicant received since the offence?
  - h. Were there any other steps taken to rehabilitate?
  - i. How many offences were involved and what is the likelihood they will be repeated?
  - j. Was alcohol or illegal drugs a factor in the commission of the offence?
  - k. To what degree did the applicant cooperate with the investigation?
  - I. What was the nature of offence and sentence?
  - m. What was the age of the applicant at the time of the offence and how much time has elapsed since the offence?
  - n. Was the offence committed while the applicant was involved in cadetactivities?
  - o. Is the offence relevant to the applicant's duties?
  - p. Does the applicant have outstanding charges or prior convictions that indicate that they may pose a threat to cadets or other staff applicants?
  - q. Has the applicant made a false declaration?

# Appendix 3 — Forms

The forms included in this handbook are samples only. Please refer to the list on the website to print the fillable forms

Forms List
Screening Checklist
Applicant Information Letter
Applicant Application Form
Applicant Reference Check Form
Applicant Interview Form
Volunteer Renewal Letter
Volunteer Renewal Form
Volunteer Transfer Form
Vulnerable Sector Search Request



# Air Cadet League of Canada Screening Checklist

The following has been prepared for the Sponsoring Committee Chair / Screening Coordinator to assist in the screening of a new applicant. Reference should be made to the detailed procedures as outlined in Steps 1 - 9 in the Screening Coordinators Handbook.

Documents / Tasks included / required	Received /
	Completed
Meet with applicant	
Provided Volunteer Screening and Registration Application to applicant	
Provided information to applicant on how to complete an E-PIC	
Applicant provided appropriate ID	
<ul> <li>Applicant returned completed Application Form</li> </ul>	
<ul> <li>Applicant provided a jpg photo</li> </ul>	
<ul> <li>Arrange for applicant Reference Checks</li> </ul>	
<ul> <li>Arrange for and complete interview and forms</li> </ul>	
ID verified by SSC-SFQ, noted on application and signed	
E-PIC received SS - copy also on tile with PSRC	
Reference checks completed	
Interview completed	
File reviewed	
Agreement reached to accept and recommend applicant	
Agreement reached to reject applicant	
SSRC to retain a copy of Page 1 of the application	
PSRC contacted with respect to rejected application	
Completed file forwarded to PSRC	
Agreement reached with PSRC as to accepting or rejecting applicant	
The above highlighted documents are to be forwarded to the PSRC	



# Air Cadet League of Canada Volunteer

# Screening and Registration APPLICANT

#### INFORMATION LETTER

#### Dear Volunteer:

Thank you for your interest in becoming a volunteer with The Air Cadet League of Canada (ACL). Over 5,000 screened and registered adults donate their time and skills in support of Air Cadet Activities.

The ACL and its partner, the Department of National Defence (DND), have worked together in a partnership spanning over seventy-five years to establish and maintain what is acknowledged to be a premier youth organization. The Air Cadet Program is a comprehensive one, which is run in a structured, disciplined and safe manner. In this context, it is important to ensure all volunteers are appropriately selected and are good role models for Air Cadets. Knowing the volunteers, their skills and talents, and their intended contribution is very important to the Squadron Sponsoring Committee, Officers and staff. A team effort produces the best results for the greater benefit of the Air Cadet Movement.

ACL volunteers may work in close contact with Air Cadets aged from twelve to eighteen. We know that parents and guardians place great faith in both the ACL and the DND to keep their son or daughter free from potential harm at all times. To fulfill their responsibilities to the cadets, both the ACL and DND conform to rulings by the Supreme Court of Canada that define the level of care required by any organization in protecting youth under its direction. This level of care is defined as that which would be exercised by a prudent parent in protecting their child. These responsibilities are also evident in the ACL screening and selection process for its volunteers.

The ACL welcomes your application in good faith. However, every applicant is required to successfully complete all stages of a thorough screening process which i n c l u des:

- Completing the attached Volunteer Screening and Registration Application Form
- Completing a criminal record check
- Providing a current jog photo sent via email

An interview will be required after receipt of this completed form, the criminal record check and the photo. For position such as Treasurer and Fund Raising, a Credit Check may be required. The information you will be asked to provide will be kept confidential and used by the ACL for the following purposes:

- To prepare for your personal interview
- To make enquiries of personal references

#### **Privacy Statement**

The Air Cadet League respects the privacy of individuals as identified in the ACL Privacy Policy which can be found on our website at http://aircadetleague.com/

- We collect personal information in order to screen prospective volunteers.
- By providing personal information to the ACL, individuals consent to the use of their personal information for the stated purpose.
- The ACL collects personal information only when it is voluntarily provided to us.
- The ACL will not require an individual to consent to the collection, use or disclosure of information beyond that required to fulfill the specified purpose.
- The collection of personal information shall be limited to that which is necessary for the purposes identified, and information shall be collected by fair and lawful means.
- The ACL employs reasonable administrative and technical measures to ensure the security and retention of personal information.
- ACL Volunteer Registration and Screening information will be maintained in a secure, restricted, database for the life of the organization.
- Personal information will be as accurate, complete, and up-to-date as is necessary for the purposes for which it is to be used.

If accepted, your registration remains valid for five years provided you remain active and in good standing with the ACL. By applying and being approved, you undertake an obligation to report to the ACL any subsequent change to your personal circumstances (example, a criminal offence) that is of a nature that will require a re-evaluation of your position as a volunteer with the ACL.

#### Criminal Record Check

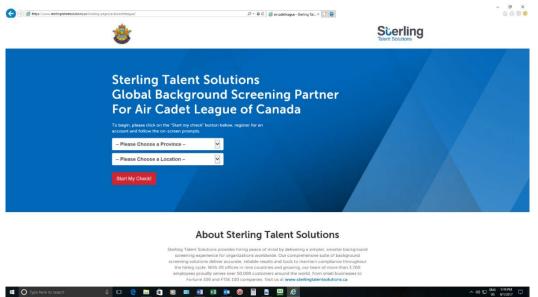
As part of the screening process, the ACL requires all applicants to undergo a criminal record check. The ACL has contracted with Sterling Talent Solutions, an internationally recognized screening company to provide an Enhanced Police Information Check (E-PIC) for all our applicants.

You do not have to go to a police agency but you can obtain the check from the comfort of your home or office by simply logging on to the Sterling Talent Solutions website and do an on-line application. There is a cost of \$26.00 plus tax which will be borne by you. However, you will "own" the E-PIC and you could direct other volunteer organizations to access your E-PIC without any further costs to you.

You will be required to set up a secure account with the company and provide certain personal information to enable them to complete the E-PIC. To access the Sterling Talent / Air Cadet page, please go to the following website

https://www.sterlingtalentsolutions.ca/landing-pages/a/aircadetleague/ and

the following page will appear:



From the drop-down boxes, select your province, choose your location (squadron) and then Start my Check. Once completed and payment made, the E-PIC will be emailed, within 24 hours to the ACL Provincial Screening Coordinator for processing.

If you have done an E-PIC through Secting Talent Solutions for another organization within the Jastisix months, you can simply have Spring Talent Solutions forward the E-PIC to the SSC, at no additional cost to you.

We thank you for your generous offer of volunteer service. Your support of the program and the strict screening and selection procedures required for all ACV volunteers is very much appreciated.

The Air Cadet League of Canada



# THE AIR CADET LEAGUE OF CANADA APPLICANT SCREENING AND REGISTRATION APPPLICATION

APPLICANT INFORMATION							
Date	Squadron #			Province			
Last Name	First Name			Middle Names	3		
Aliases				Mr.	Mrs.	Ms.	
Address			•				
City	Province	Po	ostal Cod	е			
Mailing Address (If different from above)							
Home Phone	Cell Phone		Email				
Previous Address (If less than two years)			I	How	/ Long?		
City	Province	Po	ostal Cod	e			
EMPLOYMENT INFORMATION							
Current Employer			How Lo	ung?			
Current Employer			HOW LO	ing :			
Position	Sel	f Employed	Yes	No			
Employer Address			•				
City	Pro	vince	Postal	Code			
Phone	mail		1				
EXPERIENCE							
	Name			Rank	Squadron		
Yes No							
Do you have any previous experience as	a cadet or with the	Canadian Fortes	N	Ha <del>ve</del> you be	en a volu <del>nte</del> er v Ye	with any other youth	
If Yes to either question, please provide	letails of where an	d which organizat	on (s)	$\mathcal{Y} + \mathcal{Y}$			
	\	<b>V</b>   1   -		No. of Y	/ooro /]		
1.				No. Wi Y	ears		
2.				No. of Y	ears		
3.				No. of Y	ears ears		
As a volunteer, please indicate any special talents or experience you have that may benefit the League or the Squadron.							
IDENTITIFICATION							
Please provide one of the following p	pieces of photo id	dentification and	a curre	nt jpg photo to	be forwarded	l via email.	
Driver's License	Passport			Other			
If "Other" ID is supplied, indicate type bel	 ow	Identification ver	rified by S	Screening Coord	linator		
Said. 12 is supplied, maloute type bel			Jy C				
						Initial	

NOTE: Form on website continues on a second page



# The Air Cadet League of Canada Applicant Reference Check

This form may be emailed to a reference if phone contact cannot be made. Refer Handbook, page 15, Option 2.

The Air Cadet League of Canada welcomes a large number of volunteers at the Sponsoring Committee level and into the Air Cadet program as a whole. The League and its partner, the Department of National Defence (DND), jointly support the Royal Canadian Air Cadets, a premier youth organization that could not operate without the generous help of Volunteers.

On behalf of the Squadron Sponsoring Committee, thank you for taking the time to give us your comments on our prospective volunteer.

Comments on our prospective volunteer.						
Date	R	deference request	for	Squadron #		
Reference Nam	e	Phone Number		Email		
May we contact you again abo	out your responses bel	ow, if necessary?		Yes No		
Questions		Response				
1. How long have applicant?	you known the					
2. What is your relations applicant?	nip to the					
3. Does the applicant youth?	well with					
4. Does the applicant wo adults?	rk well with					
5. Would you be willi applicant work one-on-o child?						
6. Would you recommen a person who can handle funds?						
Please save this form to your	computer and then ret	urn via email to:				
Sponsoring committee member	er completing the	Print name				
TOTAL CHIECK		Signature				



# The Air Cadet League of Canada Applicant Interview Form

Candidate:Da		Squad	Iron #			
Listen to the responses. Use additional sheets, if red	quired, to document th	e answer	s.			
QUESTIONS					NOTES	
Why are you interested in applying to be a vol						
2. As a volunteer you will be involved in activities cadets and the community. What are the skills the organization?						
3. Applicants for the Treasurer position. What is maintaining financial records?	your experience with					
Tick the appropriate box and provide any relative co	mments.	Yes	No			
Do you enjoy working with children? If so, pleat past experience.	ase outline your					
5. Do you have any experience working with a your organization? If so what?	outh					
6. Have you ever been registered or screened as volunteer work? If so, please talk about the owner what your role was in the organization.	a candidate for propanization and		A			
Is there anything in your background or past that you believe may prevent you rom being registered as a volunteer?						
Based on your responses to the question of application, (show them the section where the and signed), is there anything you would like to	ey have responded					
<ol> <li>Have you ever had any involvement with the authorities that would reflect on your backgood likelihood of being screened positively for the being considered for in the Air Cadet League</li> </ol>						
10. Do you know of any limitations, physical, menthat will impede your ability to carry out volunteer?						
					Recom	mended
Interviewer - Print Name	Interviewer - Pi	rint Nam	ne		Yes	No
Signature of Interviewer	Signature of Inte	Signature of Interviewer				
Date	Date	Date				appropriate)

# Air Cadet League of Canada

#### Volunteer Screening and Registration Renewal

Thank you for your continued participation and dedication as a volunteer with The Air Cadet League of Canada (ACL).

We noted your Screening and Registration will expire within the next three months. If you wish to continue as a volunteer with the ACL, League policy requires that you;

- Complete the attached renewal application
- Successfully complete a Criminal Record Check
- Provide the ACL with a current jpg photo sent via email

If accepted, your registration remains valid for five years provided you remain active and in good standing with the ACL. By renewing and being approved, you undertake an obligation to report to the ACL any subsequent change to your personal circumstances (example, a criminal offence) that is of a nature that will require a re-evaluation of your position as a volunteer with the ACL.

#### **Privacy Statement**

The Air Cadet League respects the privacy of individuals as identified in the ACL Privacy Policy which can be found on our website at http://aircadetleague.com/

- We collect personal information in order to screen prospective volunteers.
- By providing personal information to the ACL, individuals consent to the use of their personal information for the stated purpose.
- The ACL collects personal information only when it is voluntarily provided to us.
- The ACL will not require an individual to consent to the collection, use or disclosure of information beyond/that required to fulfill the specified purpose.
- The collection of personal information shall be limited to that which is necessary for the purposes
  identified, and information shall be collected by fair and lawful means.
- The ACL employereasonable administrative and technical measures to ensure the security and retention of personal information.
- Act Volunteer Registration and Screening information will be maintained in a secure, restricted database for the life of the organization.
- Personal information will be as accurate, complete, and up-to-date as is necessary for the purposes for which it is to be used.

#### **Criminal Record Check**

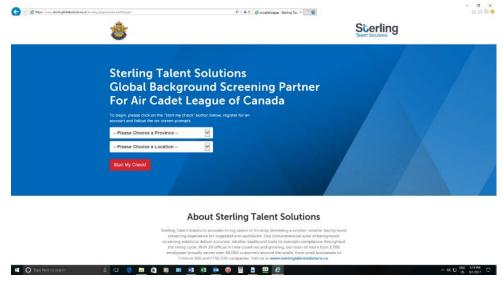
As part of the renewal process, the ACL requires all applicants to undergo a criminal record check. The ACL has contracted with Sterling Talent Solutions, an internationally recognized screening company to provide an Enhanced Police Information Check (E-PIC) for all our applicants.

You do not have to go to a police agency but you can obtain the check from the comfort of your home or office by simply logging on to the Sterling Talent Solutions website and do an on-line application. There is a cost of \$26.00 plus tax which will be borne by you. However, you will "own" the E-PIC and you could direct other volunteer organizations to access your E-PIC without any further costs to you.

It will be necessary to set up a secure account with the company and provide certain personal information to enable them to complete the E-PIC. To access the Sterling Talent / Air Cadet page, please go to the following website

#### https://www.sterlingtalentsolutions.ca/landing-pages/a/aircadetLeague/ and

the following page will appear:



From the drop-down boxes, select your province, choose your location (squadron) and then Start my Check. Once completed and payment made, the E-PIC will be emailed, within 24 hours to the ACL Provincial Screening Coordinator for processing.

If you have done an E-PIC through Sterling Talent Solutions for another organization within the last six months, you can simply have Sterling Talent Solutions forward the E-PIC to the SSC at no additional cost to you.

For members of a Sponsoring Committee, please complete the renewal form, save to your computer, print the form and take to your local Sponsoring Committee Chair for final review and completion.

As an ACL provincial committee member, complete the application and forward directly to the ACL provincial office.

We thank you for your communed involvement of volunteer service. Your support of the program and the strict screening and selection procedures required for all ACL volunteers is very much appreciated.

Yours truly,

The Air Cadet League of Canada



# THESE TWO PAGES TO BE RETAINED BY THE APPLICANT The Air Cadet League of Canada

# Volunteer Screening and Registration Renewal Form

VOLUNTEER INFORMATION								
Date	Squadron #		Provi	ovince				
Last Name	First Name	Middl	le Names					
Aliases			Mr.		Mrs.		/ls.	
Address								
City	Province		Posta	al Code				
Mailing Address (If different from above)								
Home Phone Cell	Phone	Email						
Previous Address (If less than two Ye	ars)	1			How L	ong		
City	Province		Posta	al Code	<u>.l</u>			
VOLUNTEER CERTIFICATION								
Were you ever convicted of a criminal not received a Record Suspension revoked, or of any offence that may a	(Pardon) or the R	Record Suspensi	on has		Yes	No		Initial
I have read and understand the Privac	•	•						
I authorize the Air Cadet League of Canada and its Provincial Committees to obtain information about me from any individual as well as from any police agency or authorized contractor and consent to the use of that information for the purpose of screening.  I certify that the information contained herein is true and correct and understand that the information provided may be shared, upon my giving consent with the Department of National Defence.  I understand that information contained will be kept confidential at the Provincial and National League offices and recorded in a secure and encrypted national database.  If accepted as a volunteer, I recognize the safety and well-being of cadets as my foremost responsibility. I agree to notify the Air Cadet league of Canada of any change in status, including charges or criminal offence convictions, while a volunteer of the Air Cadet League of Canada.								
Signature of Applicant Initial								
I understand that the Air Cadet Leagu the right to accept or decline my servi		lue process of co	onsiderat	tion and re	eview, re	serves		iniuai
CHAIRPERSON OR DESIGNATED PERS	ON'S RECOMMENDA	ATION						
	Recommended	Not Recommended	Title					
Print Name			Signature	atura				
TO BE COMPLETED BY THE PROVINCI	AL SCREENING REG	ISTRATION COO	Ū					
Application This Volunteer is: Screening Card Information								
E-PIC	Approved Not Approved							
Recommendation				Expiry Date				
Photo			Notification	on Sent				
	Signature PSRC			Entered				
Date	Squadron			ID Num	nber			
	1			1				



# The Air Cadet League of Canada Volunteer Transfer Form

To be completed when a registered member /non-member volunteer is requesting to be transferred from one Squadron Sponsoring Committee /Squadron to another.

VOLUNTEER INFORMATION							
Transferring From Squadron	#	Province	Cur	rent Screen	ing Card #		
Transferring To Squadron	#	Province					
Last Name	•	First Nam	ne		Middle Names		
Aliases	<u> </u>	\ /4	$\overline{C}$	5	Mr	s. Ms.	
Address				<del>)) </del>		<b>1</b>	
City	Pr	dvinde	1 1		Postal Code	N	
Home Phone	\	ell Phone			Email		
Mailing Address (If different from a	bove)						
City	Pr	ovince			Postal Code		
IDENTITIFICATION							
Please provide one of the following	g pieces of pho	oto identifica	ation and a cu	rrent jpg ph	oto to be forwarde	ed via email	
Driver's License #	Pa	assport#_			Other#		
Identification verified by Screening Coc					·		
ID is supplied, indicate type of ID in the initial	box to the right a	and				Initial	
APPLICANT CERTIFICATION						IIIIIai	
I recognize the safety and well-being of cadets as my foremost responsibility. I agree to notify the Squadron Sponsoring Committee Chairperson of any change in status, including charges or criminal offence convictions, while a volunteer of the Air Cadet League of Canada.  I certify that the above information is true and correct. I authorize the Air Cadet League of Canada and its Provincial Committees to obtain information about me from any individual as well as from any police agency.							
CHAIRPERSON OR DESIGNATED P	ERSON'S REC	OMMENDAT	ION		SIGNATURE OF APPI	LICANT	
		commended	Not Recommended	1			
				Title			
Print Name							
TO BE COMPLETED BY THE PROVI	NCIAL SCREEN	IING COORI	DINATOR	Signature			
Transfer form	In	is Volunteer Approved		unrovo d	Screening Card	Information	
Recommendation		Approved	Not Ap	proved	Date Joined		
Photo			L		Expiry Date		
	Qi,	Signature PSRC			Notification Sent		
	Oi(	gnature i OIV	•		Entered		
Date	Sc	quadron			ID Number		



# The Air Cadet League of Canada Request for Police Records Check / Vulnerable Sector Search

This form is to be used by a person applying for a position as a volunteer with a squadron responsible for the wellbeing of one or more children or vulnerable persons. Identification of the Applicant Last Name First Name Middle Name(s) Sex Date of Birth Place of Birth Address Postal Code Previous Address (if any within the last fix Rostal Code Previous Address (if any within the last Postal Code Previous Addres (if any w Code Reason for the Consent I am an applicant for a volunteer position with a Squadron responsible for the well-being of one or more children or vulnerable Description of the volunteer position: Adult volunteer The name of organization is; (enter Squadron number and name) Position: Working with Air Cadets: ages 12-18 CONSENT I consent to a Police Records Check/Vulnerable Sector Search consisting of a search of national and local police databases, including criminal convictions, outstanding charges and local police information deemed relevant. I also consent to a search being made in the automated criminal records retrieval system maintained by the Royal Canadian Mounted Police to find out if I have been convicted of, and been granted a Record Suspension for, any of the sexual offences that are listed in Schedule 1 of the Criminal Records Act. I understand that, as a result of giving this consent, if I am suspected of being the person named in a criminal record for one of the sexual offences listed in the schedule to the Criminal Records Act in respect of which a Record Suspension was granted or issued, that record may be provided by the Commissioner of the Royal Canadian Mounted Police to the Minister of Public Safety and Emergency Preparedness, who may then disclose all or part of the information contained in that record to a police force or other authorized body. That police force or authorized body will then disclose that information to me. If I further consent in writing to the disclosure of that information to the person or organization referred to above that requested the verification, that information will be disclosed to that person or organization. Signature Date

# **RECORD OF REVISIONS**

No.	Date	Page(s)	Revision
1	15 May 18	13	Modified the last two paragraphs with regard to the E-PIC
2	15 May 18	Appendix 3 P31	Added a comment at the top with regard to emailing the form to a reference.  Removed redundant second last line from the bottom.
3	15 May 18	Appendix 3 P32	Clarified instructions on how to complete the form.
4	21 Oct 18	11	Revision to listing Step 4 is now shown as Reference Checks Step 5 is now shown as Interview
5	21 Oct 18	Appendix 3 P27	Added information with regard to Privacy
6	21 Oct 18	Appendix 3 P29	Changed name of form to "APPLICANT" from "VOLUNTEER" for consistency Modified the Applicant Certification Section
7	21 Oct 18	Appendix 3 P25	Renamed Renewal Forms
8	21 Oct 18	Appendix 3 P33	Added information with regard to Privacy
9	21 Oct 18	Appendix 3 P35	Modified the Applicant Certification Section
10	18 Mar 20	20	The following sentence added: In the event of a provincial transfer, the PSC will contact the National Office with the needed form and request a change of segment. The national screening manager will update the segment and transfer the files in FTP.
11	1 Apr 20	3	Sentence added to Introduction directing user to PPM
12	1 Apr 20	various	Policy section removed. Not required in a handbook
13	1 Apr 20	12	"or through a police service" added to first paragraph
14	1 Apr 20	20	Termination of Volunteer – last paragraph deleted
15	1 Apr 20	21	Occasional Drivers – section removed
16	1 Apr 20	38	Added record of revisions
17	17 Feb 21	various	See ROD 17 Feb 21
18	30 Aug 21	various	Substituted FTP for QNAP. Various changes to reflect new Gp Order